

Lorraine Cordell

From: complaintsandinformation [complaintsandinformation@enfield.gov.uk]
Sent: 13 December 2016 11:32
To: joan@joanryan.org.uk; lorraine32@blueyonder.co.uk; joan.ryan.mp@parliament.uk; Chief Executive; Sarah Fletcher
Cc: Lemmy Nwabuisi; Sally Mcternan; Ray James
Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine,

Just to keep you updated on your complaint, I wanted to let you know that a senior Manager within the Housing Neighbourhood Team will be meeting with the Community Safety Team later this week to discuss the issues in your complaint.

Those teams will be working closely together after the meeting on Thursday to provide our response.

Due to the complexity of the case, we are likely to need some more time to supply you with the response, although we will try and provide it to you as soon as we can - hopefully before the Christmas break.

If I have any further news for you I will try and let you know.

Kind regards,

Daniel Ellis
Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808
Email: daniel.ellis@enfield.gov.uk
Website: www.enfield.gov.uk

-----Original Message-----

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 08 December 2016 10:12
To: Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Chief Executive <Chief.Executive@enfield.gov.uk>; Ray James <ray.james@enfield.gov.uk>; Sally Mcternan <Sally.McTernan@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>; Jackie Gubby <Jackie.Gubby@enfield.gov.uk>
Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.

Regards

Lorraine Cordell
Classification: OFFICIAL
[Campaign] <<http://new.enfield.gov.uk/connected>>

[Facebook] Follow us on Facebook <<https://www.facebook.com/pages/Enfield-Council/252946378095154>> [Twitter] Twitter <<https://twitter.com/EnfieldCouncil>> [Enfield] <http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.